

# Dipolar Pty Limited

## Questionnaire Form

### Introduction

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### Employment Details

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Your Name (Optional)

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Which of our regional offices do you work in

- Australian Capital Territory
- New South Wales
- Northern Territory
- Queensland
- South Australia
- Tasmania
- Victoria
- Western Australia

Which department do you work in?

- Customer Service
- Finance
- Sales and Marketing
- Research and Development
- Human Resources

How old are you?

- 18 or under
- 19-25
- 26-35
- 36-45
- 46-55
- 56-65
- 66 or older

How long have you worked at our company?

- Less than a year
- Between 1 and less than 2 years
- Between 2 and less than 5 years
- Between 5 and less than 10 years
- 10 Years or more

What is your Salary Range?

- Less than \$30,000
- \$30,000 to \$39,999
- \$40,000 to \$49,999
- \$50,000 to \$59,999
- \$60,000 to \$74,999
- \$75,000 to \$99,999
- \$100,000 or more

### General views about the Company

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Let's start by getting an overall feeling for how you feel about Dipolar overall.

How would you rate your overall satisfaction with working at Dipolar?

- Extremely Satisfied
- Very Satisfied
- Satisfied
- Somewhat Satisfied
- Not Satisfied

How motivated are you to see the company succeed?

- Very motivated
- Somewhat motivated
- Not very motivated
- Not at all motivated
- Not sure

I am proud to work in this company

- Agree Strongly
- Agree
- Indifferent
- Disagree
- Disagree Strongly

Do you believe that the company communicates its goals and strategies to you?

- Always communicates
- Usually communicates
- Sometimes communicates
- Rarely communicates
- Never communicates

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Let's start by getting an overall feeling for how you feel about Dipolar overall.

Would you refer a friend to apply for a job at our company?

- Very likely  
 Likely  
 Indifferent

- Unlikely  
 Very unlikely

Please comment on your views about our company

### New Call Logging System

If you are in the customer service area of Dipolar, you would be aware that a new call logging system was implemented by us in the last 6 months. We would like to know your opinion of this system, and how it has changed the way you work.

	Agree Strongly	Agree	Indifferent	Disagree	Disagree Strongly
Has made my job less stressful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Has improved my ability to answer questions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Training on the new system was adequate	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am much happier in my job since the new system was implemented	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please give us some feedback about the call logging system

### Remuneration & Conditions

Below are a series of statements about your job and the company. Please indicate your level of agreement with the statements.

	Agree Strongly	Agree	Indifferent	Disagree	Disagree Strongly
If I do a good job I will be rewarded	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I get what I need to do my job well	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The conditions I work in are good	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am interested in my Job	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am not overly stressed in my job	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Please explain why you are overly stressed with your job

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Please let us know your comments about your remuneration & conditions

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### Remuneration & Conditions

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You answered Disagree Strongly to the question "The conditions I work in are good", please let us know why

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### Management

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Below are a series of statements about your job and the company. Please indicate your level of agreement with the statements.

	Agree Strongly	Agree	Indifferent	Disagree	Disagree Strongly
Management makes wise decisions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My opinion is valued by management	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Employees are recognised as individuals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Management is flexible about family obligations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Management creates an enjoyable working environment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Please tell us your thoughts about management

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### Job Security

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	Agree Strongly	Agree	Indifferent	Disagree	Disagree Strongly
Doing a good job assures an employee of continued employment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This company provides job security	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Employees are not fearful of losing their jobs as a result of an acquisition/merger	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
You are not concerned about the future of this organisation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
You understand the competition that this company faces	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Please let us know what you think about job security in this company.

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Thank you for taking the time to complete this survey.