

Dipolar Pty Limited

Custom Statistics Report

New Call Logging System

The call logging system has been introduced to make it easier to provide a high level of support to our users. We asked employees how the new system has affected them. We found out that the responses have been rather negative.

	Agree Strongly	Agree	Indifferent	Disagree	Disagree Strongly
Has made my job less stressful	26%	22%	19%	20%	13%
Has improved my ability to answer questions	13%	23%	23%	23%	18%
Training on the new system was adequate	14%	18%	36%	17%	15%
I am much happier in my job since the new system was implemented	1%	2%	2%	74%	21%

